

GENERAL INFORMATION

All prices effective immediately. Prices are subject to change without notice.

CND Price: FOB Toronto, ON; US Price: FOB Buffalo, NY

SAMPLE PRICING: We offer free samples (totaling \$10.00 or less) when a courier account is provided for the shipping. If the samples total more than \$10.00, each sample will be billed. You may order up to five pieces per item. Sample pricing is billed at EQP. If you do not have a courier account, both the sample(s) and the shipping charge will be billed. All samples are shipped from Yanlee / Delite's warehouse in Toronto, Ontario.

SELF PROMOTION: EQP – 10% with set up charge. (must imprint distributor's company logo)

BLANK PRODUCTS: EQP

TERMS: Net 30 days with approved accounts. Prepayment required with new accounts. We accept CC, EFT, e-Transfer. Returned checks will incur a service charge of \$30.

ALL ACCOUNTS THAT HAVE PAST DUE OVER 120 DAYS WILL BE HELD.

ALL COLLECTION FEE INCURRED WILL BE RESPONSIBLE BY DISTRIBUTORS.

ARTWORK REQUIREMENTS: Clean, sharp, camera-ready black and white or colour separated artwork is required. Artworks Must be vector file and ready to print. Artwork that requires modifications for reproduction purposes, will incur minimum of \$45(G) depending on the difficulty. \$45(G) for each additional hour is required. The following files are the most suitable: ai, pdf or eps files. All text must be in vector outline form.

Email: artwork@delitepromo.com

PAPER PROOF: Paper proof with 1 revision is free of charge. Paper proof with more than 1 revision will be charged with a minimum \$45(G) service fee.

PRE-PRODUCTION SAMPLE: Minimum \$45(G)/color/location plus shipping charge. Other charges may apply depends on item. Please contact customer service for details.

IMPRINTING:

Unless otherwise stated, one colour at one location imprint is included in the price of our products. SETUP CHARGE: \$45(G)/color/location; Repeat Set-up: \$30(G)/color/location. Multi-colour imprinting is available only on certain products; please contact customer service for details. Exact PMS colour match will require CND\$75(G) or US\$75(G) per color. PMS colour match cannot be guaranteed on non-white items or stainless steels. PMS color match charge will still apply if requested on non-white items or stainless steels. Delite can match the color(s) the best to our ability at no extra charge. PMS colors available in solid coated ink only.

PERSONALIZATION: available for laser engraving at \$5(C) per line. Maximum width: 1 1/2" on flat surface.

For list of prices, please refer to below individual price table.

PRICE TABLE:

	Canadian Price	US Price
Set-up charge per color and/or location	\$45(G)	\$45(G)
Repeat set-up charge	\$30(G)	\$30(G)
2nd color or location running/unit	\$0.45(G)	\$0.45(G)
Heat Transfer material charge	\$0.15(G) / Square inch	\$0.15(G) / Square inch
Laser engraving oversize charge	\$0.45(G) / Square inch	\$0.45(G) / Square inch
Wraparound charges	\$0.45(G)	\$0.45(G)
Copy or color change	\$30(G)	\$30(G)
Hot stamping running (within 3" x 2")	\$0.45 (G)	\$0.45 (G)
Hot stamping set-up charge	\$80 (G)	\$80 (G)

SHIPPING: All orders will be shipped from our Toronto warehouse. Shipping and handling charges will be added to invoice. Unless specified we reserve the right to choose the means of delivery to meet your deadline.

WE ARE NOT RESPONSIBLE FOR DELAYS CAUSED BY CARRIER(S) OR US CUSTOM. ALL PRODUCTS ARE THE CUSTOMER'S PROPERTY ONCE THE SHIPMENTS ARE PICKED UP BY THE CARRIER.

SPLIT SHIPMENT: Drop ship to 2 locations are free of charge. For each additional location, a \$5(C) charge/location is required.

HANDLING CHARGE: If additional labeling and /or cartons are required, a charge of \$5(C) per carton will apply.

RETURNS: All returns must be authorized by Delite. An RA number (Return Authorization number) will be provided. No Credit or replacement products will be issued for items that's unavailable for return to factory.

OVERRUNS & UNDERRUNS: We reserve the right to ship and invoice 5% over or under the quantity ordered.

CHANGES AND CANCELLATIONS: Changes and cancellations can be made at no charge if done before paper proof approval. Paper proof with 1 revision is free of charge. Paper proof with more than 1 revisions will be charged minimum \$45(G) service fee. Paper proof and other service fee may be charged if no order is placed or cancelled.

Changes and cancellations made after imprinting will be billed accordingly

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